

# Maintenance & Service

*Installation  
Testing  
Refurbish  
Repair  
Replacement*



 **HUF COR**<sup>®</sup>  
*shaping your experience*

# Local, certified service, **anytime.**

At Hufcor, we're here for more than just the install—we're here the entire life of a facility. As a critical structural, design and, at times, security component of a space, we understand the need for a movable wall system to work reliably every time. Offering the most expansive network of certified service professionals in the industry, our team is always on call to respond to and resolve repairs quickly and professionally 24/7/365.



**Through our nationwide service network, we proudly offer the industry's broadest offering of service and maintenance**

## ***24-HOUR EMERGENCY SERVICE***

Hufcor's quality standards are second to none, yet in the event that your partition system does need repair, our trained representatives will make repairs quickly and professionally. We offer the industry's largest network of trained and authorized service professionals, available through local distributors around the country. In every engagement, our professional service teams respond quickly and efficiently to your needs, understanding that your time and space are valuable, essential assets to your business and your success.

## ***TRACK & TROLLEY REPLACEMENT***

When it comes to operable partitions, the focus is often on the panels—how they look and how they function. However, a system's track and trolley system is an equally important component to its successful operation. If your partitions have become difficult or unsafe to move, the issue may not lie with your panels but with your system's track and trolley. Our technicians can assess the situation and replace your track and trolley system, saving you time and money by retaining your existing panels.

## ***PARTITION RECOVERING & REFURBISHMENT***

There are many reasons why it might be time to give your panels a face-lift. Whether the faces have become worn, stained, or torn overtime—or if you just need to update your décor—Hufcor can help. Offering one of the largest selections of vinyl, fabric, carpet and custom finishes in the industry, our design and service team can work with you to recover or refinish your panels so they're looking as good as new. Our technicians are specially trained in the proper preparation of the panel substrate to ensure any new coverings or repairs to old fabrics are done right to preserve the internal core and structural integrity of your panels.





### **SERVICE FOR NON-HUFCOR PRODUCTS**

We know about more than just Hufcor products. Our service technicians can also repair competitor partitions. If your partition supplier is not responsive or lacks the expertise needed to repair or service your operable partitions, contact the Hufcor Distributor in your area. We're always willing and eager to serve. We'll work with you to assess the problem, make recommendations, provide a quotation and schedule any repairs.

### **TURNKEY PANEL REPLACEMENT**

At Hufcor we pride ourselves on the quality and longevity of our panels. When properly maintained and serviced, our customers often enjoy 20 years or more of reliable performance from our partitions. However, when the time does come to consider replacement, our team of trained technicians can handle all aspects of a panel's removal and replacement, including: demolition and disposal, patch and repair of ceilings and walls, installation of new Hufcor operable partitions and on-site review of the operation instructions for your new panels.

### **REPLACEMENT PARTS**

Only Hufcor-authorized service technicians have access to genuine Hufcor parts. When you repair with genuine Hufcor parts, you are assured of the best quality parts for the long life of your partition. Many other partition repair companies provide "knock-off" parts in their repairs, which were machined without quality materials and without detailed specifications. Hufcor parts are built to the exact specifications needed for your system and always tested prior to installation

### **PREVENTATIVE MAINTENANCE PROGRAMS**

All movable equipment needs routine maintenance to extend its life and keep it operating smoothly. At Hufcor, we offer scalable preventative maintenance programs that are tailored to your specific needs, allowing you to schedule routine maintenance that helps prolong the life of your investment. Routine maintenance from Hufcor's authorized service technicians helps prevent serious problems from developing, leading to untimely emergency service and costly repairs. Together with our certified maintenance professionals, you can protect your investment and ensure years of hassle-free operation with a Hufcor preventative maintenance plan.



**More details on all Hufcor products are available in the Architectural Product Manual. Call your local rep today to receive a complimentary printed copy. Also visit [hufcor.com](http://hufcor.com) to sign-up for our interactive version.**



### **ACOUSTICAL TESTING**

As part of our commitment to lead the industry in the technology of acoustics, we built an acoustical testing laboratory in 1969. The Hufcor acoustical lab is accredited by the U.S. Department of Commerce National Voluntary Laboratory Accreditation Program (NVLAP). Under the guidelines of the NVLAP accreditation, our certified testing professionals and state-of-the-art equipment are available to perform on-site field testing that ensures your panels are performing to their promised sound transmission (STC/NIC) and sound absorption (NRC) standards.

### **REGISTER TODAY!**

Don't forget to register your Hufcor product so you can receive regular product updates, service reminders and information on how to protect and prolong the life of your investment.

### **GET SERVICE**

Visit [hufcor.com](http://hufcor.com) to learn more about our Service and Maintenance capabilities. Fill out the online form for fast, easy response to your service needs.



*HUFCOR IS CERTIFIED BY THE NATIONAL VOLUNTARY LABORATORY ACCREDITATION PROGRAM (NVLAP) SPECIALIZING IN ACOUSTICAL PERFORMANCE TESTING.*

*HUFCOR PRODUCTS UNDERGO STRINGENT TESTING CONDUCTED BY AN ASTM MEMBER.*

*ALL STC RATINGS ARE MEASURED IN HUFCOR'S (NVLAP) CERTIFIED ACOUSTICAL SOUND FACILITY IN JANESVILLE, WI*